Appendix C

1. To whom it may concern,

I attended this pub last Wednesday and hat good and relaxing atmosphere. I had my 4 year old there and there was several families all having a lovely meal out. Good service and no issues. There was not anyone heavily intoxicated or causing a nuisance or issue.

I also walk my dog passed there most evenings and mornings. Sometimes I have concerns to the people drinking on the quay. Only for littering issues as I have never gone passed and there been any kind of disturbance or loud noises. However each time I have gone passed I have never seen empty bottles and been pleasantly surprised.

Kind regards

2. To whomever it may concern,

I was so sad to hear that the Jolly Sailor pub is in the position it is currently in with regard to their licence. I just felt I couldn't leave it without sending my view on the said staff and service that has been provided during these difficult and unusually unique circumstances. I have been taking daily walks in the evening to the Prom with my friends and noticed that the Sailor had considered how to offer an outdoor safe space while still encouraging the safe rules that had been put in place.

I dont know the ins and outs with regard to the licence but I do know they were not open past 8.30pm, which is when we sometimes passed on weekdays and were considerate to residents in my opinion by offering this service, I imagine to keep afloat. We were glad of the time we could sit (distanced) along the front to share a drink and always disposed of our cups in the nearby bins.

I hope that for the sake of the community, the pub is able to continue the fantastic service we have enjoyed on the odd occasion and are not judged harshly for unusual and unexpected circumstances where I'm sure they were worried about losing their business. There were never huge crowds when we passed, which I appreciated, as I'm not even a great lover of pubs! The staff should be praised for using their initiative to continue to offer a service while still following guidelines.

Thank you for reading my comments.

3. I fully support your Application for the review of a premises licence at Jolly Sailor Church Street MALDON.

The outside bar opened during lockdown and continuing has been poorly managed resulting in Antisocial Behaviour including urinating in public, littering, roudiness and safety of nearby residents.

The situation is continuing, see my evidence below from 15 and 22 August.

We ask that the licence be suspended and reviewed once the Jolly Sailor building is restored ready for opening.

Jolly Two young men from direction of Jolly Sailor went into churchyard, appeared few minutes later heading down to Jolly. Regards Jolly Drunk relieving church entrance White dark baseball dark lower thick build 30 'sh heading high street called 999

4. Dear MDC,

We are in full agreement with the need to review the Premises licence granted to "The Jolly Sailor" Church Street Maldon CM9 5HP.

As concerned residents we have the following observations and comments that we consider need correcting through a change in the Premises license for the Jolly Sailor.

First I need to say that the Jolly Sailor has created a number of significant problems over the years for local residents through music, noise and anti social behaviour emanating from customers and allowed by management of the Jolly Sailor often till very late at night which we have had to tolerate. We have complained to the management on a number occasions over the years but nothing ever changes and it has become pointless.

We are encouraged that the wider community now consider that a license review is necessary and welcome this opportunity to resolve a long standing problem in an important heritage location that attracts visitors to the area.

Whilst still in full lock down at the beginning of May there was a considerable escalation in anti social behaviour, drug taking, urinating in public, littering, social distancing issues, broken glass in the road and on the quay, noise from external piped music often from 10:00 till 23:00, customers blocking road access for residents and intimidating behaviour including rowdiness from outside areas of the Jolly Sailor well after 23:00, fighting and drunken behaviour all associated with off sales and in-house sales from the Jolly Sailor and absolutely no responsibility from the management. On three occasions in May the police were called by several different residents to help with particularly bad situations.

As an example: On one occasion in May the quay was already busy with people drinking off sales from the Jolly Sailor with large groups on the pontoon drinking and littering the river. (The Queens Head was sensibly closed throughout this period) Then a large funeral party arrived having walked down from The Warwick swelling the numbers and causing a total lack of social distancing. Customers of the Jolly Sailor were using the church yard, the Bailiff's office and the footpath from the quay up to St Mary's Lane (amongst other open areas) to urinate in public. Drug taking was open and obvious with "white powder" being snorted off the green bins on the quay, dope being smoked and traded openly and small helium canisters being used on the footpath to St Mary's Lane. A fight broke out on The Hythe and upon the police arriving over half the customers scattered and left quickly. The police remained for half an hour or so and the situation calmed down. When the police left numbers started to swell again. There is often an intimidating atmosphere around the Jolly Sailor at weekends. We have had a reprieve from the outside music for a couple of weeks which we think is due to this impending licence review but customers are still very noisy at weekends until very late.

We believe that having spoken to local residents that a number are intimidated by the licence holder and are scared to object.

Licence changes that I would like to be considered are as follows:

- 1) No music in outside areas unless for limited special events when a dispensation should be sought and granted by the Council. This may require a definition of internal and external premises within the licence.
- 2) No use of outside areas after 9pm in the evening to reduce noise for local residents. (In line with the licence granted to Wetherspoons for their outside area (Rose and crown High Street Maldon)
- 3) I am not sure that the current management are fit for purpose to operate this licence. Management should be present, strong and fair with customers and considerate to the surroundings of the locality. I have serious doubts that the current management are up to the standard required.